



Utilities Department

Services Requested
Servicios Solicitado:

- _____ Water / Agua
- _____ Sanitary Sewer / Alcantarillado Sanitario
- _____ Garbage Collection / Coleccion de Basura

APPLICATION TO CONNECT UTILITIES-RESIDENTIAL ACCOUNTS

Primary Applicant's Full Name-Nombre

Date of Birth-Fecha de Nacimiento

Social Security Number / Numero Social

Driver's License # (Licencia/Visa/Matricula)

Secondary Applicant's Full Name-Nombre

Date of Birth-Fecha de Nacimiento

Social Security Number / Numero Social

Driver's License # (Licencia/Visa/Matricula)

Have you had utility services with our city before? ___ If Yes, Where?
¿Ha tenido servicios publicos de nuestra ciudad anteriormente? Si, donde? _____

Address to be Serviced-Direccion para servicio

Applicant is _____ Owner _____ Tenant
Aplicante es _____ Dueño _____ Inquilino

Mailing Address-Direccion de correo

Email address – Correo Electronico

Home Phone Number / Cellular Number – Numero de Telefono / Numero Celular

Place of Employment / Phone Number – Lugar de Empleo / Numero de Telefono

If Renting: Name and Phone Number of Landlord – Si Renta: Nombre y telefono de propietario

Applicant agrees to pay in full all charges made on this utilities service account when due. Applicant further agrees to notify the City of San Benito, in writing, when the applicant no longer requires utility services at the location specified above.

***Before connecting services, we must get the approval from Code Enforcement. We need approval before 3:30PM to connect services, if not received before 3:30PM services will not be connected until NEXT BUSINESS DAY.**
***A shut off valve **MUST** be installed on the customer's property. If there is no visible shut off valve, services will not be connected until one is installed.**

Signature of Applicant-Firma

2nd Applicant's Signature-Firma

Date-Fecha

For Office Use Only:

Request Received by: _____ Date _____ Change Processed by: _____ TCM: _____

TCEQ Required Service Agreement

- I. **Purpose.** The **City of San Benito Water System** is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The utility enforces these restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the **City of San Benito Water System** will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

- II. **Restrictions.** The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the **City of San Benito Water System** and _____:
 - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water system or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during Water System’s normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connections or other potential contamination hazards or his premises.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - E. The Customer shall, at his expense, property install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

- IV. **Enforcement.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer’s Signature: _____ **2nd Signature:** _____

Date: _____ **Date:** _____