



GENERAL INFORMATION

Lobby Hours: Monday-Friday 8:00 am- 5:00 pm

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| New Service for property Owners: | \$125.00 deposit plus \$50.00 service charge (regular 5/8” meter) |
| New Service for Rental Property: | \$250.00 deposit plus \$50 service charge (regular 5/8” meter) |
| Commercial Property: | \$250.00 minimum deposit and service fee depending on size of meter |
| Transfer Service: | \$50.00 service charge |
| Reconnect Fees: | \$30.00 before 3:00 pm (service restored any time before 5:00) \$45.00 after 3:00 pm (service restored any time after hours) \$15.00 if order has been placed for disconnection and service has not been disconnected. |
| Returned Check Fee: | \$30.00 (for accounts with returned checks, checks will not be accepted for a period of six months) |

CHECK ACCEPTANCE POLICY

- Checks made payable to: City of San Benito
- No temporary checks will be accepted
- Checks should be made out for the same amount
- Drivers license number, phone number, and account number should be included on check
- No Post-dated checks will be accepted

PAYMENTS

- Night drop payments are posted the next business working day (Please, No Cash!)
- Payments will not be taken through the drive-thru window if you do not have your bill.

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| If your account begins with: | 01-07 | Due 25 th of month by 5:00 pm |
| | 08-15 | Due 5 th of month by 5:00 pm |
| | 16-23 | Due 15 th of month by 5:00 pm |

Five (5) business days are given with penalty after regular due date before service is disconnected. Disconnect notices are due on the due date by 5:00 pm. After 5:00 pm the \$15.00 fee will be applied (Ordinance 2409F).

956-361-3800 Ext: 210-212-213-214

BILL PAY AVAILABLE at HEB, Wal-Mart, K-Mart, A.V. Lopez
Online www.cityofsanbenito.com , or by phone 1-877-507-4648 or (956) 361-3804 ext 555